

# Public Document Pack

Working with communities to improve the quality of life for all in Argyll and Bute

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argyll and bute

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13 April 2017

## NOTICE OF MEETING

A meeting of the **BUTE AND COWAL COMMUNITY PLANNING GROUP** will be held in the **TIMBER PIER BUILDING, DUNOON** on **TUESDAY, 18 APRIL 2017** at **10:00 AM**, which you are requested to attend.

## BUSINESS

1. **WELCOME AND APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**
  - (a) Bute & Cowal Community Planning Group - 14th February 2017 (Pages 1 - 4)
4. **ELECTION OF CHAIR AND VICE CHAIR** (Pages 5 - 6)  
Report by Community Governance Manager
5. **STANDING ITEM: MANAGEMENT COMMITTEE UPDATE** (Pages 7 - 10)
6. **OUTCOME 1: THE ECONOMY IS DIVERSE AND THRIVING**
  - (a) Highlands and the Islands Enterprise (Pages 11 - 28)  
Update by Area Manager, HIE
  - (b) Participatory Budgeting (Pages 29 - 34)  
Update by Community Development Officer, Argyll and Bute Council
  - (c) Charrettes
    - Bute Island Alliance Update by Paul Duffy – Bute Island Alliance Coordinator

- Dunoon Charrette, Think Dunoon – Update by Austin, Smith, Lord Consultants

**7. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES**

- (a) Health and Wellbeing Network - Annual Update (Pages 35 - 38)

Update by Health Improvement Principle

- (b) Health and Social Care Partnership Update

Update for Fit for the Future and IJB Strategic Plan relating to Bute and Cowal

- (c) Falls Prevention Work - Update (Pages 39 - 46)

Briefing Note by Co-ordinator Prevention and Management of Falls, NHS Highland

- (d) Branching Out Argyll - Argyll & the Isles Coast & Countryside Trust

Verbal update by Sara Maclean, Branching Out Argyll Coordinator

**8. PARTNERS UPDATE**

Opportunity for verbal updates by Community Planning Partners

**9. JUNE CPP MANAGEMENT COMMITTEE AREA FOCUS - BUTE AND COWAL**

Discussion around items to be raised at the CPP Management Committee in June

**10. DATE OF NEXT MEETING**

**BUTE AND COWAL COMMUNITY PLANNING GROUP**

William Lynch (Chair)

Alistair McLaren (Vice-Chair)

Shirley MacLeod, Area Governance Manager (Clerk)

Contact: Danielle Finlay, Senior Area Committee Assistant - 01631 567945

**MINUTES of MEETING of BUTE AND COWAL COMMUNITY PLANNING GROUP held in the  
EAGLESHAM HOUSE, ROTHESAY  
on TUESDAY, 14 FEBRUARY 2017**

**Present:** Willie Lynch, Dunoon Community Council (Chair)  
Councillor Len Scoullar  
Lorna Elliott, Community Governance Manager, Argyll & Bute Council  
Sharon MacDonald, Community Development, Argyll & Bute Council  
Rona Gold, Community Planning Manager, Argyll & Bute Council  
Samantha Somers, Community Planning Officer, Argyll & Bute Council  
Julie-Ann Wallace, Scottish Ambulance Service  
Inspector Paul Robertson, Police Scotland  
Jacqui Greenlees, Improvement Services

**1. WELCOME AND APOLOGIES**

The Chair welcomed everyone to the meeting and general introductions were made.

Apologies for absence were intimated by:

Councillor Alex McNaughton  
Councillor Michael Breslin  
Alistair McLaren, THI  
Stephen Whiston, NHS Highland  
Alison Hardman, NHS Highland  
Campbell Cameron, Community Broadband Scotland  
Russell Byrne, Scottish Fire and Rescue  
Barrie McCrichton, Scottish Fire and Rescue  
Sharon Erskine, Homestart Majik  
David MacKenzie, Loch Lomond and Trossachs National Park

**2. DECLARATIONS OF INTEREST**

No declarations of interest were intimated.

**3. MINUTES**

**(a) Bute and Cowal Community Planning Group 8 November 2016**

The minute of the Bute and Cowal Community Planning Group meeting of 8<sup>th</sup> November 2017 was approved as a correct record.

**4. STANDING ITEM: MANAGEMENT COMMITTEE UPDATE**

**(a) Report by Community Planning Manager**

The Community Planning Manager took the Group through a report which provided discussion points raised from the Community Planning Partnership Management Committee meeting on 20<sup>th</sup> December 2016

which includes:-

- Issues raised at previous Community Planning Groups
- A focused discussion on points highlighted by the Oban, Lorn and the Isles Area Community Planning Group
- Updates to progress on the delivery of actions contained within the delivery plans for Outcome 3 (Education, Skills and training maximises opportunities for all) and Outcome 4 (Children and young people have the best possible start)
- A presentation on the Local Development Plan 2 and upcoming consultation on this

### **Decision**

The Group noted the contents of the report.

(Ref: Report by Community Planning Manager dated 14<sup>th</sup> February 2017, submitted).

### **(b) Amendment to Area CPG Terms of Reference - Report by Community Governance Manager**

A report outlining a proposed amendment to the Area Community Planning Groups Terms of Reference, specifically in relation to the tenure of the current officer bearer and their ability to stand for re-election, was considered.

### **Decision**

The Group:-

1. Agreed the proposed amendment to the Area Community Planning Group Terms of Reference; and
2. Noted that all current office bearers are coming to the end of their period in office and would be able to stand for election to a second term in office should they wish to do so.

(Ref: Report by Community Governance Manager dated 14<sup>th</sup> February 2017, submitted).

## **5. PARTNERS UPDATE**

### **Police Scotland**

Inspector Paul Robertson of Police Scotland gave a verbal update to the Group on activities in the last quarter in Bute and Cowal. He advised that overall crime has been very low making the area a very safe place to work, live and visit. He confirmed there has been a rise in Anti-Social Behaviour offences in Bute but explained that this was due to additional officers being placed on the island for a 4 week period leading up to the festive campaign which resulted in possession of controlled drugs being found for user amounts which lead to suspected drug dealers being searched under warrant.

On a strategic level, Inspector Robertson advised that Police Scotland Estates are reviewing all police office buildings, police houses etc and have recommended that Strachur Police house go up for sale. He advised that Dunoon based Police have been covering the Strachur area and that no change to this arrangement is planned. He confirmed some improvements have been made to the existing Dunoon Police Office building and advised that while Police Scotland have been engaging with partners and discussing opportunities for sharing at a local level however there is no current plans to move.

Inspector Robertson confirmed that the Rothesay Police Office is in a poorer condition than Dunoon and they would look to move from this office in the future. He encouraged all agencies potentially interested in using the additional space available in the current police building contact him.

He gave an update on the town centre action plan which includes Pub Watch. He advised this is a very positive scheme that works well.

### **Scottish Ambulance Service**

Julie-Ann Wallace gave a brief update on the services that are provided in the Bute and Cowal area. Discussion took place on transport to hospitals and care in the community.

### **Area Community Planning Chairs & Vice Chairs meeting**

The Chair updated the Group on the recent Area Community Planning Chairs and Vice Chairs meeting which was held in Helensburgh. He advised that CPGs are now taking the lead role on criminal justice and Health and Social Care Locality Planning. He advised that the next meeting is being held in Lochgilphead in April/May and felt this meeting was very useful and was interesting to hear there is communality between all 4 Area Community Planning Groups. The Chair recommended there be more frequent meetings or sub meetings that deal with serious issues which can then be fed back to the Community Planning Group meetings.

Scottish Fire and Rescue provided a written update which was tabled at the meeting.

## **6. COMMUNITY PLANNING OUTCOME PROFILE TOOL - COMMUNITY PROFILES**

The Group took part in a discussion using information provided by the Community Planning Outcome Profile Tool (CPOP) and local knowledge regarding the outcomes and inequalities of outcomes experienced by communities in the CPG Area within the context of Community Planning, Single Outcome Agreement's overarching objectives and the Community Empowerment (Scotland) Act Locality Planning legislation. A demonstration of the Place Standard Tool was provided by the Community Planning Officer and a short presentation highlighting the CPOP was provided by the Improvement Service.

General discussion took place in respect of the priorities for the area, which were employment, connectivity and mobility. It was also noted that many people commuted to the area to work and it was suggested that it would be useful to survey

professionals such as teachers, health workers and other public sector employees to find out why they chose to commute rather than relocate when taking up job opportunities within the area.

### **Decision**

The Group agreed that a briefing note summarising the outcomes of discussions be forwarded to the next meeting of the Community Planning Partnership Management Committee for consideration.

(Ref: Briefing Note by Community Governance Manager, dated 14<sup>th</sup> February 2017, submitted).

### **7. DATE OF NEXT MEETING**

The group noted that the date of the next Bute and Cowal Community Planning Group is scheduled for Tuesday 18<sup>th</sup> April at 10am in the Timber Pier Building, Dunoon.

The outcomes to be discussed at the next meeting will be:-

Outcome 1 – The Economy is diverse and thriving; and  
Outcome 5 – People live active, healthier and independent lives.

The Chair advised that members of the partnership should consider how these outcomes impact on their communities and submit potential agenda items to the Senior Area Committee Assistant by email.

The Community Governance Manager advised of a restructuring within the Council's Governance and Law department. She advised that whilst future meetings would continue to be supported, exact details of that support would be confirmed in due course.

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**Argyll and Bute Community Planning Partnership****Bute & Cowal Area Community Planning Group**18<sup>th</sup> April 2017**Agenda Item [for office use]**

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**Procedure to Elect Office Bearers to the Bute & Cowal Area Community Planning Group**

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**Summary**

The report details the procedure which must be followed when electing either a Chair or Vice Chair to the Bute & Cowal Area Community Planning Group

**1. Purpose**

1.1 The purpose of this report is to advise members of the procedure which must be followed when electing office bearers to the Bute & Cowal Area Community Planning Group

**2. Recommendations**

2.1 Members are requested to follow the procedures outlined below when electing a member to fill the positions of Chair and Vice Chair which will become vacant when the current Chair, Willie Lynch Dunoon Community Council, and Vice Chair Alistair MacLaren, Third Sector Interface stand down from their position at the meeting on the 18<sup>th</sup> of April 2017

**3. Background**

3.1 The Bute & Cowal Area Community Planning Group is governed by Terms of Reference which detail the procedures to be followed when electing office bearers.

3.2 The current Chair and Vice Chair intimated at the meeting on the 8<sup>th</sup> of February 2017 that they were approaching the end of their two year term in office.

**4. Detail**

4.1 The following extract from the Bute & Cowal Area CPG Terms of Reference outlines the process which must be followed once an office bearer comes to the end of their term of office:

- The Chair and Vice Chair of the Bute and Cowal Area Community Planning Group will be elected by the members of the group and will be appointed for a period of two years.
- The outgoing Chair and Vice Chair can stand for re-election at the end of the two year period.
- However, no one person can serve in the role of Chair or Vice Chair for more than two consecutive two year periods.
- Nominations for the Chair and Vice Chair positions will be proposed and seconded by Bute and Cowal Area Community Planning Group members. Each member will have one vote and a simple majority vote will determine the outcome of the election process

## **5. Conclusions**

Members are requested to follow the procedure outlined above when electing a member to fill the positions of Chair and Vice Chair which will become vacant when the current Chair and Vice Chair stand down from the positions at the meeting on the 18<sup>th</sup> of April 2017

## **6.0 SOA Outcomes**

N/A relates to a procedural matter

**For further information please contact:** Mrs Shirley MacLeod Area Governance Manager

**Tel** 01369 707134



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**Argyll and Bute Community Planning Partnership****Bute & Cowal  
Area Community Planning Group****18<sup>th</sup> April 2017**

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**Briefing Note: Community Planning Partnership Management Committee update**

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This briefing relates to the meeting of the Community Planning Partnership (CPP) Management Committee on 30<sup>th</sup> March 2017, and its consideration of issues raised by Area Community Planning Groups. The briefing is for noting.

**Summary**

The CPP Management Committee met on the 30<sup>th</sup> March in Kilmory, Lochgilphead.

Discussion points from the meeting included agenda items on:

- Issues raised at previous Area Community Planning Groups, focussed on Locality Planning and further issues detailed in this paper
- A focused discussion on points highlighted by the MAKI Area Community Planning Group
- Updates to progress on the delivery of actions contained within the delivery plans for Outcomes 1: Economy  
Outcome 5: Health

Highlights of the meeting are attached.

Further information is available in the *meetings, minutes and agendas* section of:

<https://www.argyll-bute.gov.uk/council-and-government/community-planning-partnership>

**Key Points for Consideration**

Issues raised in Area Community Planning Groups at their last meetings were considered and actioned by the Management Committee.

The main issues for each Area Community Planning Group, arising from the discussion on the Community Outcome Profile Toolkit and key issues being experienced in the area, were welcomed by the Management Committee. Outcome Leads for each of the six outcomes agreed to take the points from the ACPGs into consideration in the drafting of a new delivery plan for each outcome, creating a 'local' element to these delivery plans. Drafts of these will go to CPP Management Committee in June 2017, then to APCG meetings for further consideration.

Lorna Elliott presented the information from the February meetings of the Area Community Planning Groups. The Management Committee discussed the three points raised by the Area Community Planning Groups and the response is below each point.

1. Consider bringing back key worker status within their organisations

Key worker status was described to be in relation to people coming for 'key required jobs' and being able to find accommodation. It was agreed that this would be tasked to the Joint Recruitment Working Group to consider as part of their action plan.

Discussion was also held on the Rural Resettlement Fund and recruitment incentives, and the need to better publicise and promote these. Grant Manders requested that any Management Committee member attending the Area Community Planning Groups in April include this as part of any update.

2. Undertake an employee survey within their organisations to establish the numbers of those who choose to commute to jobs within the area rather than relocate and the reasons why

It was agreed that this would be tasked to the Joint Recruitment Working Group to create a question set for a survey as part of their action plan. It was agreed that the information from such a survey would be a good evidence base.

3. Provide feedback from a strategic level regarding the potential implications of the level of budget cuts being proposed at an Argyll & Bute level by the Integrated Joint Board

Elaine Garman advised that the Quality and Finance Plan was agreed by the Integrated Joint Board on the 29<sup>th</sup> March 2017 and that there will be engagement events on specific service redesigns and reviews over the coming year which will be promoted through the Health and Social Care Partnership locality groups. It was agreed that the Management Committee should be updated when service changes impact other partners. It was acknowledged that services have to change and changes need to come in budget and that was a challenging and difficult area. It was agreed that when implications of changes are identified they are to be brought to the CPP Management Committee for the partnership to consider what it can do.

### **Key Points for Discussion**

The Management Committee welcomes the opportunity to discuss further any of the issues raised at Area Community Planning Groups. Communicating community planning is a priority for the Partnership and we welcome the distribution of the attached highlights to increase awareness of what happens at a Management Committee meeting.

**For further information please contact: Rona Gold, Community Planning Manager, [rona.gold@argyll-bute.co.uk](mailto:rona.gold@argyll-bute.co.uk)**



These highlights from the Argyll and Bute Community Planning Partnership (CPP) Management Committee meeting held on the 30<sup>th</sup> March 2017 are for information purposes for Area Community Planning Groups and partner organisations to distribute freely.

- Management Committee agreed to keep the action relating to the impact of campervans on the agenda until the close of the summer season to track any negative impacts and look at ways in which to address these. Good practice was highlighted in Islay where there are leaflets to inform campervans of local facilities.
- Management Committee signed off the Community Justice Transition Plan, for submission to the Scottish Government. This plan looks at ways in which partners can work together over the coming year to create appropriate actions to reduce reoffending.
- Tasked the Recruitment Working Group to develop a questionnaire that can be used by partners to explore with their employees the reasons for commuting to Argyll and Bute, and what factors may support them to stay in the area.
- Delighted to note the positive progress of partnership working within the Economic Forum report, including Argyll College delivering new courses in tourism and marine services.
- Rural Resettlement Fund highlighted as a key support to encourage people to live in Argyll and Bute. There was agreement to promote this with the Area Community Planning Groups.
- Agreement to set up a short life working group to consider the recommendations of a recent report on Community Transport in Argyll and Bute.

Full details of the meeting of the CPP management committee can be found on Argyll and Bute Council Website.

If you have any queries on these highlights please contact: [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk)

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**Argyll and Bute Community Planning Partnership**
**Bute & Cowal Area Community Planning Group**
**18 April 2017**
**Agenda Item [for office use]**



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**Outcome 1: The economy is diverse and thriving – Progress Report**


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**1. Purpose**

The purpose of this report is to provide a progress update on the key activities for Outcome 1.

**2. Recommendations**

The paper is for information purposes only.

**3. Summary**

- A multi-agency group (led by Grant Manders) looking at joint recruitment strategies has now met twice and highlighted key areas of work which can be progressed jointly to encourage people to work for partners agencies within Argyll & Bute. Examples of work to be taken forward includes:
  - A co-ordinated recruitment website
  - Work placements
  - Improved marketing
  - A joined up approach to recruitment fairs
  - Exploration of what can be done jointly in relation to accommodation and short term placements
- The Argyll & Bute Developing the Young Workforce (DYW) Regional Group bid was approved by the Scottish Government in December 2016; with the official launch of the group taking place on 1 March 2017.
- Work is underway to produce a report highlighting the maritime industry training opportunities. This will be available by May 2017 and will include identification and profiling of relevant sectors and a series of first stage opportunities for consideration within the Oban as a University Town project.
- A copy of the recent report from the Argyll & Bute Economic Forum is attached at Appendix II. In essence this highlights that good progress has been made in the past 12 months on the recommendations made in the original Forum Report and highlights the areas where greater emphasis is suggested in 2017:
  - Upping the game in the tourism offering
  - Engaging businesses with local schools

- Further development of Argyll College and SAMS
- Mobile connectivity
- Road improvements

#### **4. SOA Outcomes**

This report relates to Outcome 1. A recap of the other projects currently within the Outcome 1 development plan is included at Appendix 1. During the next 2 months, the development plan for 2017/18 will be established. Where possible, this will be specifically aligned with the operating plans of Highlands & Islands Enterprise (Argyll & the Islands area office), Argyll & Bute Council (economic development team), and other CPP partners with activity within the remit as appropriate.

#### **Name of Lead Officer**

**Jennifer Nicoll** Area Manager – Argyll & the Islands  
Highlands and Islands Enterprise

**Tel** +44 (0)1546 602 281

## Appendix 1

**Activities under Outcome 1: The economy is diverse and thriving**

Activity	Activity Lead	Progress
Improve linkages from the curriculum to economic opportunities in Argyll and Bute linked to growth. Creating career pathways for key sectors: tourism, maritime, food and drink.	Ishabel Bremner, <i>Argyll and Bute Council</i>	On track
Deliver recommendations to progress Oban as a University Town	Lucinda Gray, <i>Highlands &amp; Islands Enterprise</i>	On track
Deliver coherent multi-agency activities promoting and marketing Argyll and Bute	Julie Millar, <i>Argyll and Bute Council</i>	On track
Define the opportunities in maritime industry sector of Argyll and Bute, and Explore the feasibility of locally delivered training, apprenticeships and skills development for the marine industry in Argyll and Bute	Mark Steward, <i>Argyll and Bute Council</i>	On track
Explore the potential for an Argyll and Bute Centre of Entrepreneurship	Lucinda Gray, <i>Highlands &amp; Islands Enterprise</i>	On track
Explore opportunities for joint resourcing and joint recruitment strategies across partners.	Grant Manders, <i>Police Scotland</i>	On track
Create a public sector asset register to develop economic growth	Matt Mulderrig, <i>Argyll and Bute Council</i>	On track
Create opportunities for young people to enter the public sector	Jane Fowler, <i>Argyll and Bute Council</i>	On track

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**ARGYLL AND BUTE ECONOMIC FORUM REPORT**  
**Progress review 12 months on**

At the beginning of 2016, the Economic Forum report was published with a series of recommendations. In this note we list those recommendations and comment on the progress to date.

**SUMMARY**

Overall we are encouraged by the very positive progress that has been made. The great majority of our recommendations are being implemented. This work is being done by the private sector, in particular by AITC and Food From Argyll, and by individual business people and entrepreneurs; and by government, in particular by the Council, HIE and Argyll College. The energy behind this work is commendable, and progress - with a few exceptions - ranges from good to very good.

**1) A SHARED VISION**

It is clear that there is a growing understanding among our councillors, council officers, MSPs, MP, HIE, Scottish Enterprise and the Scottish government of the shared vision, and clear evidence that they are working together. There is more work for us to do to engage more fully two important groups, namely local media and school heads, to ensure that the vision is fully understood and shared. We will work on that during 2017.

## 2) TOURISM

### A. Marketing and Promotion

#### i) Marketing brand Argyll.

Careful review and planning work has been done on this by the Argyll and the Isles Tourism Cooperative (AITC) and considerable progress has been made.

The effects should begin to be seen in 2017 with a major launch in January focussing on adventure tourism with Mark Beaumont, with the aim of establishing Argyll as a premier outdoor adventure destination. In the meantime, tourism numbers in Argyll have moved up strongly. Indeed, while total visitor spend was up 36% between 2011 and 2014 in Argyll and Bute, in July 2016 visitor numbers were up 12.8% over 2015 and the greatest percentage increase in visitors to attractions between 2015 and 2016 was in Argyll and the Isles at 21.9% as compared to 4.9% for Scotland as a whole.

### B. Operations.

#### i) A much more proactive approach to meeting visitors' needs – raising the bar.

The beginnings of this are now being seen. A number of golf clubs, for example, are now lending or renting clubs to visitors. "Upping our game" will need constant attention. In this context, Business Gateway delivered 18 "World Host" workshops in 2016, with 187 attendees. AITC has had some 200 people participate in the Digital Tourism Scotland training workshops. I also welcome the AITC working with the Council's Business Gateway team to

make Argyll and the Isles a World Host accredited destination by 2018. The recent experience of Iceland shows what can be done here.

ii) Landscape conservation.

It's clear from recent planning decisions that the council is very conscious of this need.

iii) Marked paths.

Improvement has been made, especially to the long distance paths and the services (including baggage services) around them. We still need more simple maps of all paths and beaches, widely available.

iv) Support for Kilmartin Museum.

There has been considerable public sector support for the expansion of the museum and the fundraising has so far been successful.

v) World Heritage status for Kilmartin Glen.

This will take some time but the process has begun.

vi) Visitor numbers at Mount Stuart.

A very substantial and commendable increase (80%) has been seen over the course of 2016.

vii) Encouragement of off season events and festivals.

There are the beginnings of efforts in this direction, especially around music and food. More needs to be done over the next few years

viii) Link between tourism and food.

This is now becoming well established. "Food from Argyll" is an outstanding operation, and the new Shop and Cafe on Oban Pier a great initiative last

year. They have received further funding from HIE and Leader to develop their work over the next two years.

ix) Support by HIE and the council for more moorings and pontoons.

a) There have been a number of improvements here, with communities putting in their own moorings and pontoons and investment in marinas at Tarbert and Dunstaffnage. More work needs to be done.

b) Expansion of Tobermory is still ongoing. Tarbert Marina has added new pontoons.

c) New berthing facility at Oban North Pier. Planning permission has now been granted with an anticipated completion in 2017.

## **FOOD AND DRINK PRODUCTION**

### A) Aquaculture.

i) Streamlining of the planning process. This is a key issue which the government has taken seriously. The proposal is now to cut the planning process from 3 years to 18 months. While this does not match the Norwegian 12 months, it is clearly an important improvement.

ii) Council and HIE staying close to senior executives of the aquaculture companies. This is taking place. The Chief Executive of the council has written to all of the companies since his appointment. In addition Council professionals have been directly helping the Directors of smaller companies in the Aquaculture sector.

iii) Encouragement of shellfish production.

A number of investigations have taken place on this. Currently, due to water problems, among other things, this is on hold.

### b) Food processing.

i) Focus on food service. There are clear signs that this has been taken to heart.

Food from Argyll has received funding from HIE and LEADER to allow further development work for the next 2-3years. The council is focussing on diversifying routes to market.

ii) Exploiting the link with tourism. This is taking place with meetings of Scotland Food and Drink taking place with local partners.

iii) Setting up a meat cutting operation in Argyll. The possibility was investigated on the Isle of Mull but this has now stalled, so this is still work in progress. 'Food

from Argyll' has included the feasibility study on red meat in the core development work for which it has received funding.

C. Agriculture, Fisheries and Forestry.

Establishing a wood pellet plant in Argyll. A number of discussions have taken place on this. There has been continued investment in the Forestry sector in Argyll with a multi-million pound investment at Cardross sawmill and improved local capacity to provide wood chip i.e. at Cairndow and Inveraray. We will continue to monitor progress.

## YOUTH AND EDUCATION

### A) Schools.

#### i) Encouraging the exposure of school students to local business.

There appears to have been a small increase in the number of local businesses now visiting schools. This is helpful, but it is imperative that this increases further for young people in Argyll and Bute are to understand and appreciate the full range of opportunities open to them

ii) Young Enterprise Scotland scheme continues in local schools, but not all of them.

#### b) Apprenticeships. We have no data yet on the increase in apprenticeships.

c) The Argyll and Bute Regional Developing Young Workforce Group submitted a funding bid to deliver a programme that promotes and facilitates the formation of long term partnerships between individual schools, colleges and employers to strengthen the links between education, employability and employment to create economic growth. The bid was assessed in December 2016 with a public decision to be announced in due course.

### D. Further and Higher Education.

#### i) Courses geared to employers' needs and to our sectoral opportunities.

It is clear that Argyll College has grasped the vision firmly. New courses will now be delivered in tourism services and marine services.

ii) Support for SAMS. It is clear that HIE and the Scottish Government, and ABC recognises the importance of SAMS and are determined to see it develop further. In addition, Council professionals are working with SAMS on a

Horizon 2020 project. SAMS remains a very important academic institution in Argyll. It is also a centre of excellence for the aquaculture industry and is steadily building the relationship.

iii) Oban as a University town. This concept has been grasped. Part of the student accommodation we recommended is now under construction. There is even a sign outside Oban saying “A University Town”.

iv) An important development is HIE commissioning a study on potential vocational training for the marine sector, which also covers, tourism, aquaculture and renewables.

v) Newsletter for students who study outside Argyll.

This has not yet commenced and needs to be implemented.

E. Other areas of opportunity.

i) Construction. Increasing the proportion of public sector business to local companies. We await 2016 data.

ii) Small businesses. Solving the lack of funding for small companies in Argyll.

While the John Noble Trust has increased its funding resources, even more important the Council recently announced a new ERDF £540k funding scheme through Business Gateway and a Rural Resettlement Fund of £500k aimed at attracting new people and businesses to Argyll. Both these funds were launched at the very successful HIE sponsored Argyll Enterprise Week held in Oban in November 2016.



- iii) Mentoring for small business leavers to supplement Business Gateway. This initiative is starting and will be implemented in the New Year. It will take time to build. An initial group of mentors have been identified.
- iv) Business leaders to form informal forums to explore business issues together. This was recommended at the Argyll Enterprise Week .The results of this are yet to be seen.
- v) Public sector to help small businesses with contracts. We await full 2016 data. however, the evidence so far suggests a slowdown in bidding for contracts by local companies last year. This may be because of the nature of the contracts let, but needs to be reviewed when full data is in.

### 3) THE BARRIERS

#### A. Mobile and broadband connectivity.

i) The broadband position is considerably better than it was a year ago with the implementation of most of the HIE scheme. However, a great deal of fill-in work remains to be done to make Argyll and Bute fully fit for business.

ii) In terms of mobile connectivity there has been little change so far. The UK Electronic Communications Code is changing to move mobile phone mast payments to site owners into line with other infrastructure which is encouraging.

iii) Mast heights. The restriction was 20 metres which is inadequate for our topography. Masts up to [75m] are now allowed.

#### B. Affordable housing.

Progress is being made, albeit at a slower rate than we would like given the length of time for drawing up the necessary plans. However the number of affordable houses created in Argyll and Bute has been over 500 from 2010/2015 and will rise to 650 in 2016/2020. It is good to see the Scottish Government have ambitious targets for the delivery of affordable housing and the council and its partners are keen to make use of any additional funding.

#### C. Transport links.

##### i) Roads

A83, Nothing further has been done. This is a serious issue and the half measures, as we saw last winter, are clearly inadequate. The A82 remains very poor between Tarbert and Lochgilphead.

A816 Lochgilphead to Oban Road, and A8003 Dunoon to Portavadie Road.

Some improvements have been seen, specifically on the latter road. However, they both need to be fully developed as two lane East/West and North/South highways. However, the council and its partners are working on a Single Investment Plan as part of a 'Rural Growth Deal' that will be submitted to both the UK and Scottish Governments in 2017 that seeks national funding to address these key infrastructure issues such as roads and digital connectivity.

ii) Ferries:

AITC, the council and CalMac continue to liaise on improving summer timings, capacity and booking facilities. Some limited progress has been made.

iii) Air. Development of Oban as a regional airport. Currently the only flights are to Argyll's own islands. While this is helpful, links, especially in the main tourist season, to Edinburgh and Glasgow need to be investigated.

iv) Fixed links. We recommended consideration be given to a tunnel at Colintrave to Bute. There have been no further developments.

#### **4) FOUR TOWNS**

A. Helensburgh. Improvements have continued apace and there is a big expansion in house building underway. A Strategic Framework with the MoD to assist with the expansion of HMNB Clyde has been agreed. Covering key aspects such as the economy, housing and community facilities this agreement

hopes to make Helensburgh - and indeed wider Argyll - an even more attractive place for MoD personnel and businesses.

- B. Dunoon. The improvement to the Queen's Hall is now underway. The Burgh Hall nears completion and Castle Toward has been sold to private entrepreneurs. There was a very successful mountain biking gathering this autumn and attention is now being given to the possibility of starting a mountain bike centre and other facilities around Dunoon. It is also good to see new hi tech service jobs being created by companies such as 'webhelp' based in Dunoon and Rothesay
- C. Campbeltown. The completion of the council's redevelopments and the purchase of the Scottish Wind Towers by CS Wind a South Korean Company has been a big boost with the potential for 75 new jobs and £27m of new investment. There is a new sense of recovery in the town.
- D. Rothesay. A great deal of local work is going into what initiatives could be undertaken. There has been a big pick up in visitors to Mount Stuart (approximately 80% this year). In our view, a clear vision for the island of Bute is still needed and is not yet identified.

## **5) SUMMARY**

Altogether, we are encouraged by the number of initiatives that are taking place and the number of our recommendations that are being followed. We will continue to monitor progress and to keep up the pressure. The key areas which need to be given greater emphasis in 2017 are:

- Upping the game in our tourism offering
- Engaging businesses with local schools
- Further development of Argyll College and SAMS
- Mobile connectivity
- Road improvements.

Nicholas Ferguson CBE

January 2017

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# PARTICIPATORY BUDGETING IN ARGYLL & BUTE



The  
Democratic





Community



Making Decisions



**ABOUT HOW PUBLIC MONEY IS SPENT**



What are the communities priorities?

Discussion and Deliberation of Ideas

Allocation of budgets

Voting  
idea  
project  
receive fu

# IDEA GENERATION

Argyll & Bute ↑

## Growing Gaelic - Argyll & Bute

Participatory Budgeting is about involving the community in financial decisions. Give us your ideas on how you would spend some of the £15,000 we have to "strengthen and grow Gaelic in Argyll and Bute". From local community projects to Argyll and Bute wide ideas – we'd love to hear what you think!

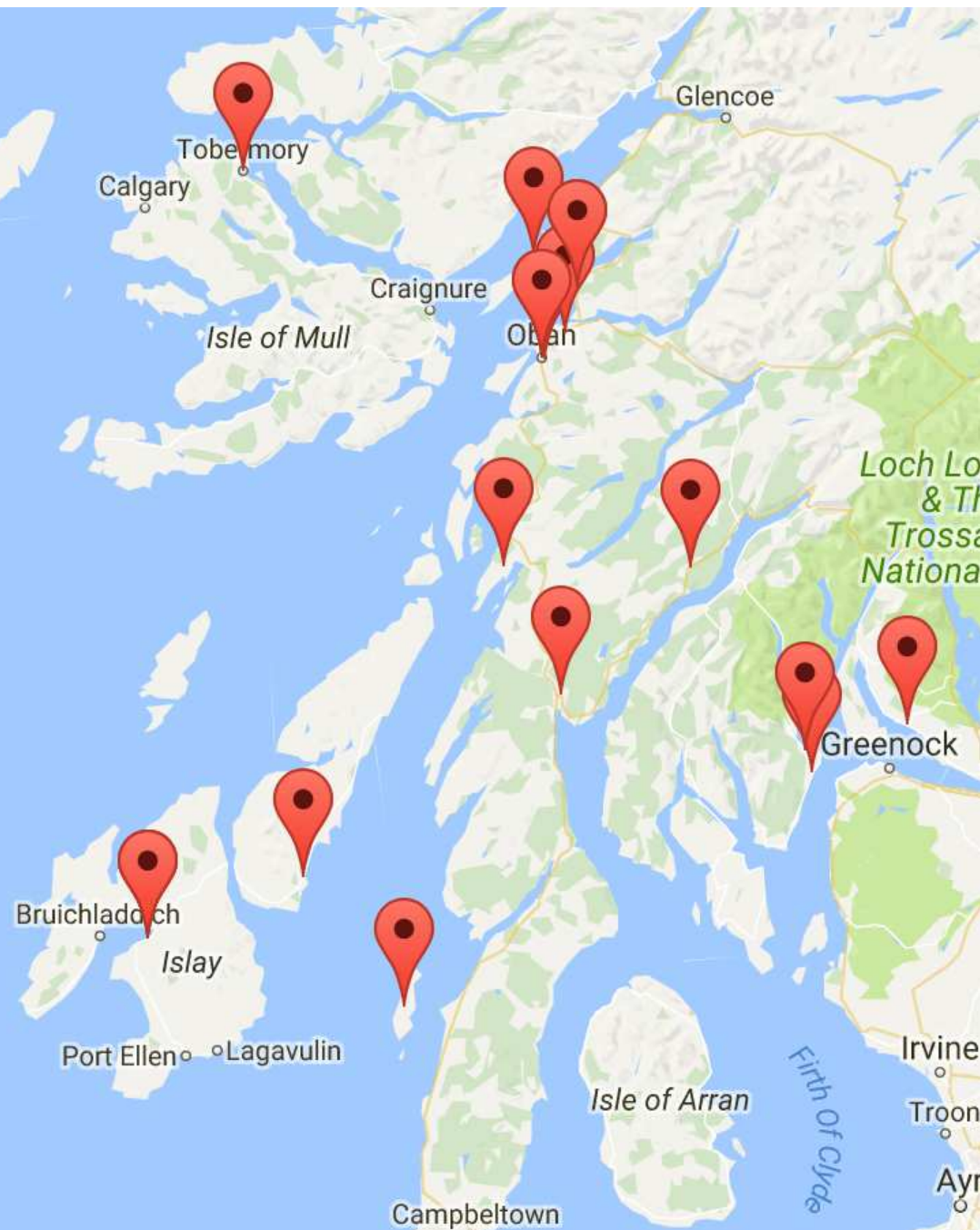
💡 22 💬 138 👤 141

Argyll  
Bute  
COUNCIL

Page 32

- 22 IDEAS GENERATED IN LESS THAN 1 MONTH
- 141 PARTICIPANTS INVOLVED IN DISCUSSIONS
- 138 DISCUSSION POINTS
- 14 applications
- [Tiny.cc/growinggaelic](https://tiny.cc/growinggaelic)

# IDEA GENERATION



## IDEAS FROM ACROSS ARGYLL & BUTE

The logo features a circular emblem divided into four quadrants: a green leaf, a red harp, a yellow treble clef, and a blue building. The Gaelic text 'Gàidhealtachd' is written around the circle. Below the logo is a green banner with the text 'Grow our own Gaelic practitioners'.

**Grow our own Gaelic practitioners**

A project to identify local people with Gaelic skills who could work in Early Ye...

# VOTING STAGE



Vote ideas for Growing gaelic  
£15,000 left

VOTE!

No items selected

## Growing gaelic



Gaelic immersion  
at Auchindrain  
ship

£420



Grow Our Own

£5,700



Support classes for parents  
with children in Gaelic Medium  
Education

£4,300



Awareness of Argyll dialect

£5,000

**Argyll and Bute Community Planning Partnership**

**Bute & Cowal Community Planning Group**



**Date: 18<sup>th</sup> April 2017**

**Title: Health Improvement Team Annual Report 2016-17**

## **1. SUMMARY**

**1.1** The Health Improvement Team of Argyll and Bute's Health and Social Care Partnership publishes an annual report of activity each year. NB this is still in final draft form due to the earlier scheduling of this round of meetings.

## **2. RECOMMENDATIONS**

Area Community Planning Groups are asked to:

- Note the contents of this paper and the supporting report
- Consider the role this group can play in promoting health and wellbeing
- Recognise areas of opportunity for partnership working

## **3. BACKGROUND**

### **3.1 Health Improvement Team**

The Health Improvement Team consists of 9 members of NHS staff based throughout Argyll and Bute. These staff all balance a workload made up of strategic priorities such as alcohol, tobacco, health inequalities, mental health, workplace health improvement and sexual health, alongside the requirement to support community led health improvement activity. A comprehensive report has been prepared outlining the activity of the team during 2016-17. This will be published on line at [www.healthyargyllandbute.co.uk](http://www.healthyargyllandbute.co.uk)

Health Improvement activity is overseen by the Health and Wellbeing Partnership; this is a strategic partnership of Argyll and Bute's Community Planning Partnership. Strategic direction for work priorities comes from the Joint Health Improvement Plan (JHIP).

This paper will highlight some key achievements for the Health Improvement Team during 2016-17:

- Evaluation of strategic planning for health and wellbeing (JHIP)
- Health and Wellbeing Networks and Small Grants
- Additional investment in prevention
- Loneliness and isolation activity
- Promoting self management

### **3.2 Preventative Approach**

The aim of the Health Improvement Team is to take a preventative approach to health problems in order to improve the health of the

population of Argyll and Bute. The reasons for this are 2-fold: to improve health outcomes and quality of life for people; and to reduce the reliance on health and care services.

The Christie Commission sets out the requirement for public services to make more investment in preventative measures:

*'A cycle of deprivation and low aspiration has been allowed to persist because preventative measures have not been prioritised. It is estimated that as much as 40 per cent of all spending on public services is accounted for by interventions that could have been avoided by prioritising a preventative approach. Tackling these fundamental inequalities and focussing resources on preventative measures must be a key objective of public service reform.'*

Future Delivery of Public Services Christie Commission June 2011

#### **4. MAIN BODY OF PAPER**

##### **4.1 Review of Health Improvement Strategy**

The JHIP covered the period 2013 – 2016. During 2016 an evaluation was conducted with a view to measuring the impact and also to identify what the refreshed JHIP should include. A short life working group reviewed the findings of the evaluation and this was overseen by the Health and Wellbeing Partnership. A new JHIP was written in February 2017 and consulted on with partners in March 2017. The new JHIP will be launched in May 2017 and will cover a 5 year period till December 2022. The strategic priorities will include 4 new themes:

Theme 1 - Getting the best start in life

Theme 2 - Working to ensure fairness

Theme 3 - Connecting people with support in their community

Theme 4 - Promoting wellness not illness

##### **4.2 Health and Wellbeing Networks and Small Grants and Additional Investment in Prevention**

There are eight Health and Wellbeing Networks in Argyll and Bute. These enable local partnership working and project working to promote health. The Networks are responsible for disseminating a small grant fund; in 2016 – 17 this amounted to £116k. A total of 117 projects received grants and more detail is available in the full report.

For the past two years the Health and Wellbeing Partnership has had additional funding from the Integrated Care Fund. This year this amounted to £70k, of which £50k was allocated to grants and £20k was allocated to developing the networks. This additional investment of £70k has now been provided as a recurring investment from the HSCP.

##### **4.3 Loneliness and Isolation**

Loneliness and social isolation pose significant risks to health, both in relation to premature mortality and in health outcomes. NHS Highland's Director of Public Health Annual Report for 2016 was on the topic of loneliness in older people. This presents local research showing that a significant proportion of older people experience

loneliness. An anonymous survey of 3,000 people across Highland and Argyll & Bute found 67% of respondents feel some degree of loneliness with 8% classing this as intense. The survey had a response rate of 51%.

The report is a call to action to partners to consider what they can do to reduce loneliness and includes examples of good practice including the community resilience workers across Argyll and Bute and Shopper Aide in Kintyre. Evidence from other areas shows loneliness can be reduced in older people by linking them up with activities like volunteering and social opportunities in their local communities. This is most effective when older people have a say in designing these services.

#### **4.4 Promoting Self Management**

There is a rising incidence of long term health conditions like diabetes, coronary heart disease, stroke and cancer. People can live for long periods of time with these conditions. However the impacts include reduced quality of life for people and also extra demand on health and social care services.

We all have a responsibility to lead healthy lives but people benefit from support to be enabled to make these healthier choices. This is a significant theme of work for the Health Improvement Team and will continue to be so. Two examples of this include Pain Management workshops for people living with chronic pain and Social Prescribing initiatives to link people to support for social problems like debt, relationship breakdown or housing problems.

### **5. CONCLUSION AND NEXT STEPS**

**5.1** There is a significant amount of health improving activity taking place throughout Argyll and Bute. This is most successful when initiatives are led by community members and there is active partnership working.

**5.2** During 2017-18 priorities for the team and the Health and Wellbeing Partnership will include:

- Embedding social prescribing and self management
- Addressing the causes of childhood obesity
- Developing a strategic response to Childhood Adverse Experiences (ACEs)
- Mental Health understanding to reduce stigma
- Support HSCP Locality Planning Groups with prevention work
- Diabetes

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**Argyll and Bute Community Planning Partnership****MID ARGYLL, KINTYRE AND ISLANDS  
COMMUNITY PLANNING GROUP****19<sup>th</sup> of April 2017****Agenda Item [for office use]**

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**Community Management and Prevention of Falls**

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**Summary**

As people age they are more likely have to fall. Around one third of people aged over 65 and half of people aged over 80 will have a fall annually with some having serious consequences. Whether or not an injury is sustained, a fall can be a 'tipping point' in a person's life, triggering a downward spiral of loss of confidence, inactivity, isolation and dependence. The National Falls Prevention programme has been supported by the Scottish Government since 2010 and Argyll and Bute Partnership have been working to introduce the national minimum standards set out in [The Prevention and Management of Falls in the Community. A Framework for Action for Scotland 2014-16.](#)

There are many things that can reduce a person's risk and this is different for everyone. One key thing that can reduce a person's risk of falling is a strength and balance exercise programme. A big challenge is for communities to understand that falls can be prevented through individuals investing in physical activity to reduce risk and minimise injury.

**1. Purpose**

Inform group members of the work going on in prevention and management of falls in older people. Provide a brief update on the evidence of what works and outline the Framework for Action.

Community Planning Groups can recognise falls as a public health issue. We are able to anticipate falls and reduce risk and harm through coordinated preventative strategies including exercise.

**2. Recommendations**

Implementation of the National Framework for Action takes place across all localities in the 4 stages described in the appendix.

### 3. Background

The Scottish Government implemented a National Falls Programme in 2010 and has supported Health and Social Care Partnerships to adopt a systematic, integrated, co-ordinated and person centred approach to falls and fracture prevention outlined in **The Prevention and Management of Falls in the Community. A Framework for Action for Scotland 2014-16.** The Framework focuses on falls prevention and management and fracture prevention for older people living in the community. Underpinned by evidence from research and knowledge and experience gained by the falls prevention community in Scotland and elsewhere over the last four years, the Framework identifies and describes key actions for health and social care services at each of the four stages of the pathway. These actions represent the minimum standard of care an older person should expect to receive regardless of where and when they present to statutory services. At points throughout the pathway, statutory services will work with third and independent sector partners to deliver the actions described.

A significant section of the Framework focuses on screening and assessment. We need to identify people who may benefit from support, and then provide individualised care. However, assessment and screening will not prevent falls in the absence of safe, effective and person centred support and interventions.

Each area in Argyll and Bute was supported to undertake a self assessment with partners against the national minimum standards and came up with a local action plan. These are reviewed on an ongoing basis. Partners working with Health and Social care Partnerships to support this work include the Care Inspectorate, Technology Enabled Care Programme, Telehealth and Telecare, NHS24, NHS Education for Scotland, RRHEAL, the National Osteoporosis Society, the Scottish Ambulance Service and Scottish Fire and Rescue Service and the Living Well in Communities Programme.

When people become unsteady their families and friends may encourage them to 'stay safe' by restricting their movement. This is the worst possible thing for an older person as they quickly lose strength and confidence and their risk of falls increases. Identifying people who have had a fall and raising awareness of the things that make a difference is key.

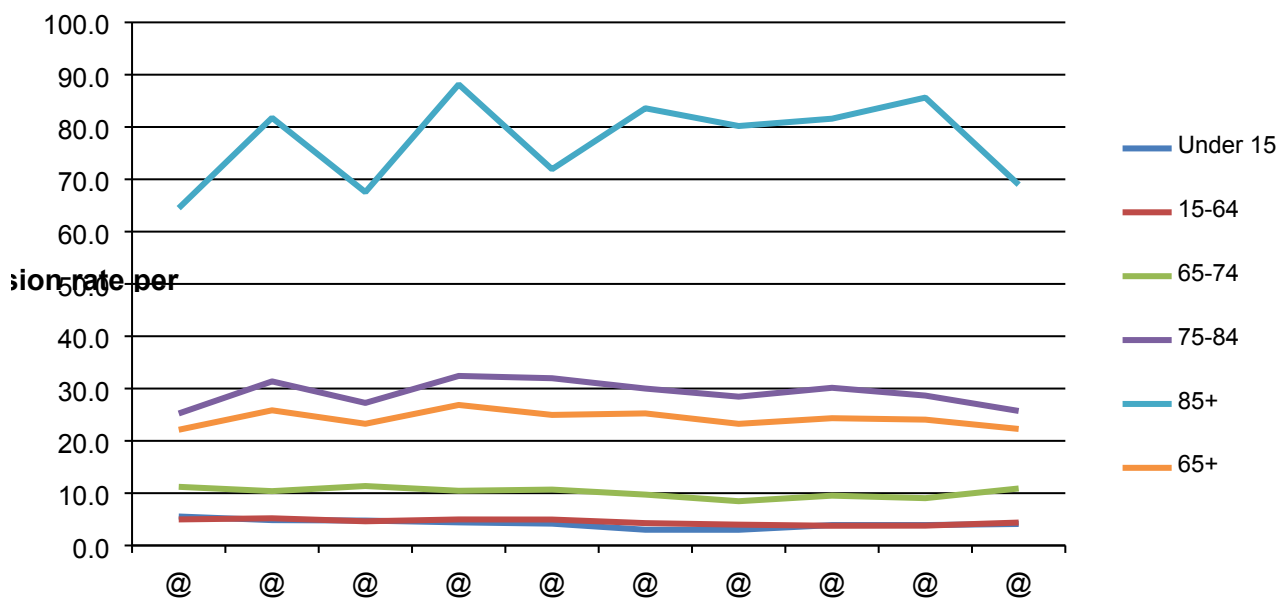
### 4. Detail

The cost to health and social care services of managing the consequences of falls is substantial. In Scotland, costs in 2012 were estimated at £471m. This cost is predicted to increase by 40% (due to the profile of our ageing populations) to £666m annually by 2020. In Argyll and Bute in 2014-15 the cost

of Occupied Bed Days due to falls was £ 5,889,302. We are awaiting the report for 2015- 16 and will supply it when available.

National data from ISD is promising with Argyll and Bute demonstrating a reduction in admissions for falls at a time when the older population is increasing and national data for the same period demonstrates a 3% rise.

**Table 1 - Emergency hospital admissions resulting from a fall, by age group and cause of injury, year ending 31 March 2007 to 2016 Argyll and Bute**



## 5. Conclusions

Falls are costly to older people and society. Older people often view the problem of falls as happening to those older and in poorer health than themselves. Many dislike the word ‘falls’, preferring concepts such as ‘staying steady’ or ‘remaining active’. It is important that preventative activity is carried out in a way that is meaningful to and appropriate for the people that it is targeted at.

Raising awareness of falls as a public health issue is vital to ensure

people do not view falls as an inevitable aspect of older age.

Ultimately, the key goals of healthy ageing, where older people are supported to remain mobile, have their needs met, continue to learn, develop and maintain relationships and contribute to society, are deliverable through proactive falls and fracture prevention.

## **6.0 SOA Outcomes**

### **OUTCOME 5 - PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES**

#### **Name of Lead Officer**

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#### **For further information please contact:**

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Tel 07554417643

## Appendix Stages of the National Framework

### Stage 1

The focus for the minimum standard 2014/16 is providing easy to access information and educational materials and sign posting to relevant services to support falls prevention and management. There is a strong evidence base for the role of strength and balance exercise in preventing falls. Exercise not only reduces susceptibility to falls, but improves cardiovascular fitness, strength and physical function; reduces aspects of cognitive decline; and can improve aspects of mental wellbeing such as self-esteem and mood. A range of local, accessible physical activity and exercise opportunities designed (or modified) for older people and others at higher risk of falls are needed.

Support for self management is what services provide to encourage people to take decisions and make choices that improve their health, wellbeing and health related behaviours. A wide range of activities supported and/or provided by statutory, independent and third sector organisations contribute to supporting health improvement and self management to reduce the risk of falls and fragility fractures.

### Stage 2

#### **Older people at risk of falls are identified when in contact with health and social care and partners**

- A person at risk of falls and fragility fractures is identified and this triggers appropriate intervention, or referral for appropriate intervention.
- A person is identified *either* (a) when they report a fall, or present with a fall or an injury or functional decline due to a fall, *or* (b) opportunistically when someone providing care or support asks about falls.
- There is potential for third sector organisations to support this process as they may be in regular contact with a person at risk who is not known to the statutory services.
- Opportunistic case identification links with both anticipatory care and the 'shared assessment' process.

A level 1 'conversation' aims to identify a person at risk of falling; it is not intended to determine all contributory factors or specific interventions required. Level 1 conversation postcards with Scottish Fire and Rescue Service

and the numbers to be collated. This was tested in 2 areas prior to going live and will shortly be live in all areas (concerns about team capacity however test site shows small numbers and should be manageable). There will be data for Level1 conversation and for Level2 screen. A history of falls in the past year is the single most important risk factor for falls and is a predictor of further falls. Health and social care providers who are in contact with older people across a wide range of settings should ask about whether people are worried about falling, have had a fall or are becoming unsteady. By asking questions in routine assessments and reviews about falls and their context, people at risk can be referred to, or advised to see, a healthcare professional or service that can provide interventions to reduce risk.

### **Older people at risk of falls are offered a Level 2 falls screen to identify risks that can be modified to reduce their risk**

All community teams can carry out Level 2 falls risk screening. The screening can be carried out by any grade of staff across multiple agencies. Training has been developed and has taken place in each locality and more can be provided if required. Pathways in each locality are being embedded for Level 2 screening. Responder staff have been trained in some areas.

### **Stage 3 responding to someone after a fall.**

Working with National Reference Group, NHS24, SAS, Highland Hub, Fire and Rescue, Police and TEC to link pathways to respond to people who have fallen but do not require to go to hospital. Data and measurements being developed nationally for monthly reporting. Training needs have been identified for staff. A single point of access is required and this is currently holding up progress.

**Stage 4** specialist assessment working collaboratively and raising awareness of cross sector work.



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